

## Overview of supplementary costs and surcharges 2022 Van Duuren Vianen and Van Duuren Interport B.V..

### Fuel Surcharge.

No fuel premium shall be applicable as long as the price of diesel fuel at the pump remains within the range of € 1,10 - € 1,30 per litre including VAT (see www.Q8.nl). Outside this range a fuel premium will automatically become applicable, whereby each variation (upwards or downwards) of € 0.05 per litre including VAT results in an adjustment (upwards or downwards) of 1% to the applicable tariffs. The surcharge shall be determined at the beginning of every month by calculating the average price during the previous month. A negative percentage is not applicable with regard to fuel premium.

### Currency Adjustment Factor (CAF)

The CAF shall be calculated for all consignments to and from Switzerland and consignments in transit to and from Italy and consignments to and from the United Kingdom. These costs relate to the exchange rate between the Euro and the Swiss Franc (CHF). CH Range, 1 CHF → € 0.820 - € 0.829. Outside this range an automatic surcharge of 0.50% is applicable to every € 0.01 increase. IT Range CHF → € 0.820 - € 0.829. Outside this range an automatic surcharge of 0.25% is applicable to every € 0.01 increase. UK Range 1 £ → € 1.20 - € 1.30. From € 1.31 - € 1.319 a surcharge of 2.5% is applicable. For every further increase of € 0.01 a surcharge of 0.42% is applicable.

### Customs documents and customs clearance costs

Customs consignments will be dealt with by our business partner Jac Goenee Douane Expeditie B.V.

The prices for this can be obtained from Jac Goenee or from your permanent contact at Van Duuren Districenters B.V.

### Waiting time

Surcharge for waiting time. Waiting time costs during loading and unloading that occur beyond the responsibility of VDI will be charged for at € 70.00 per hour. The loading/unloading time amounts to:

- loading/unloading < 3 loading metres maximum 0.5 hour
- loading/unloading => 3 loading metres and =< 7 loading metres maximum 1.0 hour
- loading/unloading > 7 loading metres maximum 2.0 hours

### Surcharge for tail lift

Van Duuren's international trailers are not equipped with tail lifts as standard. If a Client wishes their consignment to be transported in a trailer equipped with a tail lift, VDD shall apply a surcharge of € 80.00, unless this relates to a delivery made via the distribution network, in which case no extra charge will be made.

### Proof of Delivery

PODs are available free of charge via the Van Duuren website. A POD requested via Customer Service costs €10.00.

Van Duuren does not attach hard copies delivery note.

### ADR Goods

The tariffs are applicable for normal commercial goods. For ADR goods in the European Distribution Network a surcharge of € 15.00 per consignment is applicable. For non-network deliveries, or consignments that are delivered direct (so-called 'delivery on wheels'), a fixed surcharge of € 110.00 per consignment is applicable.

### Deadline deliveries.

In the case of deadline deliveries for EU countries, a surcharge is applicable of:  
€ 68.50 for delivery before 10.00 a.m. and € 42.50 for delivery before 12.00 p.m.

### Refrigerated transport

Refrigerated transport is only possible with special refrigerated trailers for non-network consignments. For refrigerated transport a surcharge of € 100.00 per consignment is applicable.

### Extra long cargo

The following surcharges are applicable for **extra long cargo** (maximum 6 metres):

2,0 – 3,0 metres € 55.00 per consignment	4,1 – 5,0 metres € 110.00 per consignment
3,1 – 4,0 metres € 80.00 per consignment	5,1 – 6,0 metres € 140.00 per consignment

### Delivery to the islands:

A surcharge of 100% of the freight amount per shipment applies to shipments to all Dutch Wadden Islands (Texel, Vlieland, Terschelling, Ameland and Schiermonnikoog).

### Second attempt at delivery

For a second attempt at delivery a surcharge is applicable:

To National network consignments	100%
To International network consignments	75%
To non-network consignments	in consultation with the Planning Department.

### Refused consignments and notification

For refused consignments that must be brought back, a charge is made that is equal to the cost of the outward freight plus refusal costs of € 15.00 per consignment.

### Notification of booking consignments

Applicable to the booking of consignments by means of a booking form, with or without time slot, is a surcharge of € 31.50.

Applicable to telephone bookings is a surcharge of € 11,00.

### Storage costs

In the event of delayed delivery, storage costs are free for the first 3 days. From day 4 a storage fee of € 5.00 per pallet per day applies.

### Cancellation of consignments

Cancellation of consignments within a period of 24 hours before time of collection is treated as so-called 'dead freight' with surcharge:

Cancellation the day before loading < 17.00 hours = 70% of the agreed tariff.



Cancellation on the day of loading = 100% of the agreed tariff.

Airfreight FTL can be cancelled up to 12 hours before departure; thereafter 70% of the agreed tariff will be charged.  
Airfreight LTL can be cancelled up to 12 hours on the day of departure; thereafter 70% of the agreed tariff will be charged.

**Deliveries to private individuals – Direct-to-Consumer**

Applicable to deliveries to private addresses is a surcharge of 25% with a minimum of € 15.75 per consignment.

In the event of any dispute connected with these costs/surcharges the Dutch language version of this document is valid in law.