

## Overview of supplementary costs and surcharges 2023 Van Duuren

### Fuel premiums

No fuel premium shall be applicable as long as the price of diesel fuel at the pump remains within the range of € 1.10 - € 1.30 per litre including VAT (see [www.ok-olcentrale.nl](http://www.ok-olcentrale.nl)). Outside this range a fuel premium will automatically become applicable, whereby each variation (upwards or downwards) of € 0.05 per litre including VAT results in an adjustment (upwards or downwards) of 1% to the applicable tariffs. The surcharge shall be determined at the beginning of each month by calculating the average price during the previous month.

### Currency Adjustment Factor (CAF)

The CAF shall be calculated for all consignments to and from Switzerland and consignments in transit to and from Italy and consignments to and from the United Kingdom. These costs arise relating to the exchange rate between the Euro and the Swiss Franc (CHF). CH Range, 1 CHF → € 0.820 - € 0.829. Outside this range an automatic surcharge of 0.50% is applicable to every € 0.01 increase. IT Range CHF → € 0.820 - € 0.829. Outside this range an automatic surcharge of 0.25% is applicable to every € 0.01 increase. UK Range 1 £ → € 1.20 - € 1.30. From € 1.31 - € 1.319 a surcharge of 2.5% is applicable. For every further increase of € 0.01 a surcharge of 0.42% is applicable.

### Customs processing and/or clearance

Consignments requiring customs clearance will be dealt with by our business partner Jac Goenee Douane Expeditie B.V.

### Costs for EXPORT from the Netherlands

NL Export **customs documents** € 65.00 including 3 HS codes. Each subsequent HS code costs € 7.50.  
 CH Import **customs documents** € 85.00 including 3 HS codes. Each subsequent HS code costs € 7.50.  
 UK Import **customs documents** € 85.00 including 3 HS codes. Each subsequent HS code costs € 7.50.  
 NO Import **customs documents** € 110.00 including 3 HS codes. Each subsequent HS code costs € 7.50.

### Costs for IMPORT into the Netherlands

NL Import **customs documents** € 65.00 including 3 HS codes. Each subsequent HS code costs € 7.50.  
 CH Export **customs documents** € 85.00 including 3 HS codes. Each subsequent HS code costs € 7.50.  
 UK Export **customs documents** € 85.00 including 3 HS codes. Each subsequent HS code costs € 7.50.  
 NO Export **customs documents** € 110.00 including 3 HS codes. Each subsequent HS code costs € 7.50.

### Waiting time

Surcharge for waiting time. Waiting costs during loading and unloading that occur beyond the responsibility of Van Duuren will be charged for at € 77.00 per hour. The loading/unloading time amounts to a maximum of:

- loading/unloading < 3 loading metres maximum 0.5 hour
- loading/unloading => 3 loading metres and =< 7 loading metres maximum 1.0 hour
- loading/unloading > 7 loading metres maximum 2.0 hours

### Surcharge for tail lift

Van Duuren's international trailers are not equipped with tail lifts as standard unless this concerns a delivery via the distribution network. Costs for part- and/or full loads are available on request.

### Proof of Delivery

PODs are available free of charge via the Van Duuren website. A POD requested via Customer Service costs €10.00. Van Duuren does not attach hard copies of delivery notes to the invoice.

### ADR Goods

The tariffs are applicable for normal commercial goods. For ADR goods in the European Distribution Network a surcharge of € 30.00 per consignment is applicable. Costs for part- and/or full loads are available on request.

It is possible that for such consignments the lead time to the final destination will be affected.

### Time windows

In the case of a timed delivery for EU countries, a surcharge is applicable of:

€ 75.00 for delivery before 10.00 a.m. € 47.50 for delivery before 12.00 p.m.

There is the opportunity to request for a consignment with a fixed delivery time window of less than 1 hour, outside above-mentioned timed deliveries, or a collection with a time window. The surcharge for these is €110.00.

### Extra long cargo

The following surcharges are applicable for **extra long cargo** (maximum 6 metres):

2.40 - 3.0 metres € 60.00 per consignment 4.01 - 5.0 metres € 120.00 per consignment  
 3.01 - 4.0 metres € 90.00 per consignment 5.01 - 6.0 metres € 155.00 per consignment

For airfreight consignments longer than 2.40 metres the possibilities and costs are available on request.

### Deliveries to the Dutch Wadden Islands

For consignment to the Dutch Wadden Islands (Texel, Vlieland, Terschelling, Ameland and Schiermonnikoog) a supplement of 100% of the freight cost is applicable.

### Second attempt at delivery

For a second attempt at delivery a surcharge is applicable:

To National Network consignments 100%.

To International Network consignments 70%.

To non-network consignments

in consultation with the Planning Department.

### Refused consignments and notification

For refused consignments that must be brought back, a surcharge is applicable that is equal to the cost of the outward freight plus refusal costs of € 15.00 per consignment.

### Notification of booking consignments

Applicable to the booking of consignments by means of a booking form, e-mail, website, booking portals and the like with or without time slot, is a surcharge of € 35.00.

Applicable to (telephone) pre-booking is a surcharge of € 12.00.

**Cancellation of consignments**

Cancellation of consignments within a period of 24 hours before time of collection is treated as so-called 'dead freight' with surcharges of:

Cancellation the day before loading < 17.00 hours = 70% of the agreed tariff.

Cancellation on the day of loading = 100% of the agreed tariff.

Airfreight FTL can be cancelled up to 12 hours before departure, after which 70% of the agreed freight price will be charged.

Airfreight LTL can be cancelled up to 12 hours on the day of departure, after which 70% of the agreed freight price will be charged.

**Deliveries to private individuals – Direct-to-Consumer**

Applicable to deliveries to private addresses is a surcharge of 25%, with a minimum of € 17.50 per consignment.

This surcharge includes the notification of the consignment booking.

In the event of a time limiting agreement, the surcharges applicable can be found in the article 'Time windows'.

**Disputes**

In the event of any dispute connected with these costs/surcharges the Dutch language version of this document is valid in law.