



Our services in Italy:

Delivering your promises!



INTRODUCTION

Based on our many years of experience in logistics services, we find the best solution for every shipment. Every day, our drivers depart for all regions in Italy. Also from Italy, our drivers drive daily to our depot in the Netherlands. We are specialised in both network shipments and Part & Full load shipments.

We have some very quick services, such as a 24-hour service to Milan. We also have special services to Verona, Venice, Florence and Emilia-Romagna.

Specialities

- ✓ Optimal knowledge of toll roads and mountain passes
- ✓ Delivery in city centres and 'centro commerciale'
- ✓ Proper knowledge of weight and dangerous goods



Van Duuren & Italy **Highlights**

- Departure: daily
- In 2020 we handled over 100.000 export- and 40.000 import shipments
- Top 3 industries we drive for in Italy: Industrial Goods, Cosmetics, Textiles
- Our partner since 1993 is top player BRT (formerly Bartolini) with 180 branches in Italy; BRT was one of the first partners with whom we worked together from Van Duuren. We also work with many 'local heroes'





OUR SERVICES

We offer our customers the following services:

In order to service all our customers in the way that best suits their particular needs, we have developed a wide range of services.

Van Duuren Part & Full Load

Solid linehaul solutions from Express to Premium transport

Van Duuren European Distribution

from parcel to pallet' based on our network of partners

Van Duuren Domestic Distribution

dispatch of your parcels and pallets throughout the Netherlands



Customers for whom we provide customised services to and from Italy:

primabad
badkamermeubelen

Primabad: 'Everyone at Van Duuren thinks in a proactive and solution-oriented way. That is important for us.'

ELHA COSMETICS

ELHA Cosmetics: 'Fair's fai; our transport always goes well with Van Duuren.'

Canon

Canon: 'We can always count on Van Duuren, even last minute.'



CUSTOMISATION IN PRACTICE

Two examples

Toll roads, mountain passes and tunnels

A trip to Italy sometimes has some complex elements. If weather conditions are bad, a pass may be closed and we have to think of an alternative route quickly. In addition, there are - literally - countless roads that lead to Rome. This means: always making the best choices for each shipment. Furthermore, the drivers are faced with toll roads in three countries: Belgium, Switzerland and Germany. In dealing with these complicating factors the Van Duuren team's considerable expertise is of great value.

Valuable cargo!

Some loads require extra attention. For Elha Cosmetics, for example, we transport perfumes and cosmetics. This cargo falls under the legislation governing dangerous substances. For Van Duuren this means that special measures have to be taken. Our drivers are trained to transport these substances, and have a permit which they have to produce when loading. The drivers also have special equipment on board and naturally drive with a box-body truck which complies with the requirements set for this type of transport.

The basics of our services



A real family business since 1892: personal attention, short lines of communication



One European supplier, "from small consignments to complete vehicles".



Specialist in European distribution and groupage services



Young and flexible organisation; eager and creative



Strong focus on customer satisfaction and after sales

Introducing: Our Italy- Contactperson

Ed Kooiman

Please contact Ed Kooiman on telephonenumber **06 51 42 60 38** or send an e-mail to ed.kooiman@vanduuren.nl

"Italy has been one of our top destinations ever since Van Duuren started. With our fixed, daily departures to and from various locations, we can affect your consignments anywhere within fixed lead times, and with the available means of communication we keep a good overview of the progress."

